May 12, 2016

Dear New Students,

We are excited to welcome you to the Rice community! As the Director for Campus Services in the Office of Information Technology (OIT), I want to introduce you to some of the campus technology resources available, as well as offer some helpful tips.

Most importantly, the OIT Help Desk can offer assistance to you (or your parents) with technology questions—when you arrive or this summer as you are preparing for Rice. You can contact the Help Desk by phone (713-348-4357) or email (helpdesk@rice.edu) if you need assistance setting up your student NetID or Rice Google password for email, or have other issues.

We support student labs and classrooms around campus, with standard software and specialized applications used in your courses. Printers are located in labs for student use at a minimal cost. If you decide to bring your own printer to Rice, be advised that wireless printers are not supported and you will need a connection cable to connect it to your computer.

The Rice wired network is the fastest network on campus. We recommend that you bring a 25-foot Ethernet cable to plug into the wired port in your college room. If your laptop does not have a wired port, bring a USB to Ethernet adapter. The Rice Owls wireless network is private and requires a NetID to login. Both Rice Owls and the public Rice Visitor wireless networks are available throughout the campus.

Each undergraduate at Rice receives 2 GB of private storage space on the secure, internal Rice network, as well as space (unlimited) on Rice Google Drive for email and file sharing. Your Rice Google Drive is off-campus, in the cloud; don't use it for Rice research or other confidential, sensitive university information.

For more information, see http://it.rice.edu/newstudents/ and if you need assistance, please contact the Help Desk. Our staff members are eager to answer any questions you may have and to help you adjust to technology on campus.

Sincerely,

[Signature]

Mike Dewey
Director, Campus Services
Office of Information Technology