The division of Information Technology (IT) provides computing support for research, teaching, and learning. IT also provides campus-wide services and systems including email, network, storage, the OWL-Space Course Management System, classroom podiums and computers, and much more.

To ask a question or to schedule an appointment to meet your IT divisional representative, contact the IT Help Desk: at 713.348.HELP (4357), helpdesk@rice.edu.
Research Computing
http://rcsg.rice.edu

Resources for high performance computing (HPC) research projects vary greatly, from moderate requirements satisfied by a few servers to massive needs for data crunching and compute cycles. IT’s Research Computing Support Group (RCSG) can help you find the right resource to handle your research needs either at Rice or beyond the hedges with XSEDE, the NSF-supported Extreme Science and Engineering Discovery Environment. Rice’s Visualization Lab (http://viz.rice.edu/) is a 200-inch, 3D display wall. RCSG also offers monthly workshops and an annual software bootcamp to help researchers and their graduate students learn and improve performance on HPC resources.

Teaching Technologies
http://edtech.rice.edu

Learn more about available online academic tools including OWL-Space, Rice’s course management and collaboration system. Most classrooms are equipped with multimedia equipment from digital projectors to computers in podiums. Training sessions are held at the beginning of semesters to help instructors become familiar with classroom technologies and tools. In addition, the Educational Technologies team collaborates with Rice’s Center for Teaching Excellence to provide workshops on popular teaching technology topics.

Need urgent assistance in your classroom? Call the IT Help Desk and press 1.
Campus phone: xHELP (4357)
Cell phone: 713-348-4357

Technology requests such as course software are due each April for the fall. If you need specific technologies, email edtech@rice.edu as soon as possible.
Computing Resources

Email
http://it.rice.edu/EmailCal.aspx
Your rice.edu email account is the official channel for university communication.

VPN (virtual private network)
https://docs.rice.edu/confluence/x/DYTz
VPN provides secure transportation of data between Rice University and external computers.

Anti-Virus/Security
http://it.rice.edu/security.aspx
Keep your computer safe, secure, and virus-free.

File Storage
http://it.rice.edu/mydata
Rice Private Cloud
Store and share individual and group files with your Rice colleagues.

Rice Box Storage
A cloud-based storage and collaboration service that allows sharing with Rice and external colleagues and is more secure than commercial services like Dropbox.

Google Cloud
Rice Google Apps for Education allows you to use Google Drive to share non-sensitive files with students and non-Rice colleagues.

Rice Networks
Three networks supply a range of speed and security for the campus:

- **Rice Visitor**: public wireless useful for campus visitors and guests
- **Rice Owls**: private wireless for the Rice community
- **Rice Wired**: plug into the campus network in your office and increase your connection speed over wireless by 20%.
The Mudd Building is located near North Parking Lot, Brockman Hall, and Herman Brown Hall.

The Information Technology Advisory Committee (ITAC) facilitates the continuous communication required to anticipate, introduce, and maintain teaching and research technologies on the Rice campus. Faculty, staff, and student representatives provide advice on technology priorities for academic, administrative, and research computing as well as facilitating communication across the Rice community.

Co-chairs:
- Kamran Khan, Vice Provost for Information Technology
- Moshe Vardi, Professor in Computational Engineering and Director of the Ken Kennedy Institute for Information Technology